

## REMAP Client Information Leaflet

REMAP designs and makes, or adapts, special pieces of equipment for people with disabilities.

This service is delivered entirely by volunteers.

The service we provide is free of charge to the client. But of course, because we are a charity, donations are always welcome and can be given to your REMAP Engineer or sent to the Treasurer. If you pay income tax, you can make a Gift Aid Declaration and this will provide REMAP with an extra 28p for every £ you give, at no cost to you.

REMAP will make a piece of equipment only if there is nothing available commercially that is suitable for your needs. Sometimes we may decline to make a piece of equipment for other reasons; there may, for instance, be serious safety issues involved.

Any piece of equipment provided for you is for your personal use only. If a third party wishes to use it you must seek approval from your local REMAP Panel.

If you no longer require the equipment please return it to REMAP.

If there is a current guarantee in force and modifications need to be made to an existing piece of equipment you should alert REMAP. Adaptations to guaranteed equipment may negate the warranty.

The REMAP volunteers who visit you are experienced engineers or craftsmen and have access to other REMAP volunteers with a wide variety of skills.

It may take a few visits to get the piece of equipment right for your needs or to make any fine adjustments. This is important. We want you to be happy with the equipment and we need to be sure you can operate it safely.

If you have any questions or need to speak to someone about your equipment please contact us. (Please see back page)

If you have a complaint, you should contact the local panel chairman, Mr J Fox on 01451 861432.

## Contact details

### Your REMAP Engineer

### REMAP Gloucestershire Chairman

Mr J Fox 01451 861432

### Donations

The service is free to the client and we therefore need donations. Please support us if you can. A Gift Aid Declaration form is available if required – phone

Mr R Crumpler 01453 756825

### Volunteers

If you are an engineer or craftsman and would like to join us please phone

Mr J Fox 01451 861432

### Material

If your Company could support us with painting or material from the scrap bin please phone

Mr C Dobbin 01452 527851

### Referrals

Anyone wishing to use the REMAP service should contact

Mrs J Davies 01452 426405,

email:joan.davies@gloucestershire.gov.uk



**REMAP Gloucestershire**

**Information  
For  
Clients**

[www.remapglos.org.uk](http://www.remapglos.org.uk)

Registered Charity No. 1000456